

QUALITY POLICY

ELEMKA S.A. applies strict operational specifications at all levels with the aim of full Client satisfaction and compliance with Client requirements whilst maintaining a high level of efficiency and fully responding to the ever increasing demands for specialized technological know-how.

The key principles of the Quality Policy, as expressed through the Corporate System which is applied, are:

- The improvement of all operation levels of the Company from design and implementation up to the final delivery of products and projects by means of regular reviews of the Corporate System and assessments of the effectiveness of the Company's processes.
- Continuous quality control of the products and projects which are delivered so as to ensure that client specifications (defined in the relevant contracts) are met, and that legal and special requirements are fulfilled.
- Continuous training of staff in relation to technological developments.
- Improvement of communication and collaboration between the departments of the Company, as well as between the Company and its suppliers and sub-contractors, and with the Client.
- Serious, in-depth investigation of the root causes of complaints, with definition of appropriate preventive and corrective measures.

In parallel, ELEMKA S.A. implements appropriate measures during the performance of its activities to ensure that the health and safety of employees is not put at risk and that the impact on the environment from its activities does not breach the terms set by the State.

The permanent objective and commitment of ELEMKA S.A. is the continuous improvement in the quality of delivered products and services provided through the constant development of the efficiency of the Corporate System.

For ELEMKA S.A.



I.A. Mytilinaios
President & Managing Director